

We recognize that the most important aspect of any technology project isn't the tech at all: it's the people.

Forcivity offers ChangeJolt as a service offering dedicated to comprehensive change management processes. We understand the needs of service personnel and proactively address their concerns and questions, easing them into the technology change.

Proactivity mitigates risk and sets your business up for success.



Why it matters

- ✓ Avoid unnecessary cost and mitigate risk
- ✓ Ensure organizational alignment, from executives to service reps
- ✓ Including all levels from the beginning ensures agreement on project goals
- ✓ Increases user adoption and reduce resistance

What's included

- ✓ Documentation specific to your solution
- ✓ Strategic guidance from industry experts

About Forcivity

We're dedicated to helping businesses digitally transform their service operations, leveraging technology to create impactful change and improve customer and employee experiences.

With more than 300 client engagements under our belt, we will help you maximize your technology investment.