

User adoption is essential to the ongoing success of any technology implementation, but fewer than 40% of CRM customers have end-user adoption rates of above 90%.

Forcivity's KnowledgeJolt solutions give your business end-user training tailored for your solution, ensuring your users are prepared and you get the most value from your investment in Salesforce.

With three tiers of support, we have something for everyone:



Knowledge Jolt SM	Bronze	Silver	Gold
End-user training	Three (3) hour Remote Workshop	Two (2) half-day Remote Workshops	Three (3) full-day Remote workshops
1:1 Coaching	30 days unlimited	45 days unlimited	90 days unlimited
Customer Portal Access	Included	Included	Included
End-user training documentation	-	PPT - Included	PPT - Included

About Forcivity

We're dedicated to helping businesses digitally transform their service operations, leveraging technology to create impactful change and improve customer and employee experiences.

We've successfully completed over 300 Salesforce projects, and our team of experts holds more than 100 SF certifications.